MOSSAD SERVICES

THE CONNECTIVITY TO SUCCESS

COMPANY PROFILE

Who are we?

Mossad Services (MOSSAD) was established in Singapore in year 1988 to deliver simple Information Technology (IT), Structured Cabling and Telecommunication services to end users. Since then, MOSSAD has expanded to provide full suites of IT, Network and Telecommunication solutions, and in recent years, Strategic IT Outsourcing services. In addition, we have extended our service coverage to Asia Pacific Regions such as China, Hong Kong, Indonesia, Malaysia, Thailand, etc. In year 2003, MOSSAD was incorporated as **Mossad Services Pte Ltd**.

In our many years of operations, we have successfully delivered advantage to business satisfied customers through exploiting the best and most appropriate that IT, Network Telecommunication and Technologies, as well as IT Outsourcing, have to offer. We have built confidence and trust with our customers because we are firmly committed to offer the best solutions at the best value to meet their needs.



Our mission:

To assist our customers in realizing higher levels of productivity and service through the appropriate use of Technologies and Strategic IT Outsourcing.



Mossad Services Pte Ltd

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COMPANY PROFILE

What do we do?

MOSSAD is more than technology. MOSSAD is a **One-stop Solutions Provider** that works closely with customers to identify, create and deliver business values. We have a varied portfolio of services, which are detailed as follow:

IT Consultancy (Multi-Vendor)

Whether you are planning for a Application System or new revamping an existing Network Infrastructure. MOSSAD can provide expert advice to help you make the most of available funding to meet the immediate IT needs. Our consultants offer advice both on new and established technologies, to help



your business reach its goals in the best possible ways. In addition, MOSSAD has partnerships with many major vendors (such as Cisco, HP, IBM, Dell, etc.) and distributors, and we can select the most taskefficient as well as cost-effective tools to provide you a total solution.

Network and Telecommunication Services

MOSSAD designs, develops and integrates Network (wired and wireless) and Telecommunication systems within and across enterprises. We have the proven experience and technology in implementing complex Structured Cabling System, Data and Voice Integrated System (ISDN, PABX, KTS, etc.), Intelligent Building Management System, as well as Building Automation System.







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What do we do?

Strategic IT Outsourcing

Strategic IT Outsourcing refers to IT outsourcing that provides strategic business benefits to companies. These benefits include ease of management, reduction in IT cost, improved IT services and reliability, ability to focus on core competencies, etc.

Customers strategically partner with MOSSAD to manage and operate their IT systems and applications, generally under a mutually beneficial agreement. The outsourcing agreement may include the transfer of IT employees and IT assets to MOSSAD. MOSSAD provides service level assurances to ensure quality of service is attained and measured.



Here are the Strategic IT Outsourcing Services we offer:



- Data Center Management and Support Services
- Network/Server Management and Support Services
- Deskside Management and Support Services
- Application Management and Support Services
- Web and Email Hosting and Maintenance Services
- Voice, Data and Telecommunication Product Support Services

In our continuous effort to offer global/regional MNCs a one-stopshop for IT Outsourcing, MOSSAD has setup regional offices in **Malaysia**, **Thailand** and **China**. We have also formed strategic business alliances with local Systems Integrators in **Hong Kong**, **Indonesia** and **Vietnam**, and the list is still growing.



Infrastructure Integration Expertise

Our strengths lies in converging technologies, integrating multi-faceted corporate facilities into convenient enterprise solutions.

Mossad has undertaken many projects involving multi-layer complexities of integrating infrastructures of enduring reliability. Incorporating networks, audio-visual, security surveillance as well as telecommunications has been the mainstay of our business.











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Why Mossad Services?

The underlying philosophy of MOSSAD's mission statement speaks for enhancing value and ensuring customer satisfaction. It is this philosophy and the commitment of MOSSAD's management that has resulted in enticing diverse organizations, including Fortune 500 companies, to enter into long-term partnership with MOSSAD, and thereby successfully reaping the resulting strategic business benefits.

Many organizations have chosen MOSSAD because we deliver the highest business value at the lowest total cost of ownership.

In addition to the above, MOSSAD works closely with technology leaders such as Cisco, HP, IBM, Microsoft, Dell, etc. These alliances form a platform for collaboration and leverage complementary capabilities to ensure that we offer our customers best-of-breed solutions, products, and technologies.



For more information:

If you have any query regarding our services, please do not hesitate to contact us at +65 6782 6100 or sales@mossadservices.com.



Our Regional Offices:

<u>Mossad (M) Sdn Bhd</u>

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Mossad (Vietnam) Company Limited

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